



# REVSTREAM

LaaS Cloud-Based  
Logging Solution

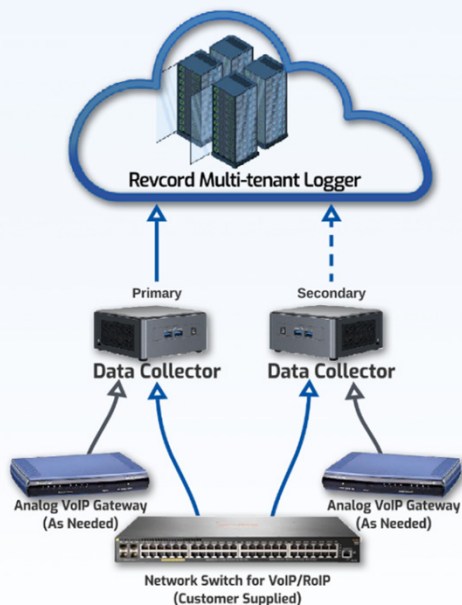
*"The Future of Call Logging"*

## A True 99.999% Redundant Logging Solution

The RevStream LaaS Logging Platform is the latest development designed to elevate service uptime levels to 99.999% for mission-critical call centers, while providing cloud services.

With your subscription to RevStream, you receive a turnkey call-logging solution that includes your redundant equipment, integrations, training, support, and all your favorite logger features. The affordable annual payment allows you to forgo capital expenditures, giving you greater control over expected costs.

No more costly hardware refresh purchases! Revcord will update hardware when necessary, at no cost to you, for the lifetime of your RevStream subscription.



## 99.999% Availability

- All solid-state components (no moving parts)
- Redundant data collectors
- Analog VoIP gateways (as needed)
- Failover protocols built-in to MMS software
- Updates management without downtime
- Failover to a local logger on loss of connectivity
- Quick release hardware, replacement without the need for special tools

## Security

- CJIS compliant data transmission & storage
- Encrypted data transmission
- No open inbound ports required for communication
- HIPAA compliant access (updated quarterly)
- Multi-level authentication methods
- Strong password enforcement

**NC NORTHLAND**  
& Companies

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# REVSTREAM CONFIGURATION

## RevStream Redundancy Infrastructure

The infrastructure is connected for optimal redundancy and failover. We offer two installation options. You can choose 1U server rack for your data collectors and 1U server rack space per gateway. The second option is for all components being wall mounted as shown below. We utilize quick-release mounting hardware for all components that are mounted to a 2.5-ft by 3.5-ft surface, which makes replacement effortless.

### Data Collector Specs



<b>Motherboard</b>
Polywell Nano-8000FL2C
<b>CPU</b>
Intel Core i5 8250 1.60GHz
<b>RAM</b>
16GB DDR4-3200 ECC Unbuffered
<b>OS Drive Windows Server 2022</b>
512GB PCIe Gen 4 NVMe 2280 SSD
<b>Data Drive</b>
1 TB
<b>Features</b>
Redundant Data Collectors

### Analog to VoIP Gateways Available with 4, 8, 16, and 24 Channels



\* Representation only. Actual units may vary.

