



PREMIERSCRIBE for Law Enforcement

Complete Reports Faster & Automate Reporting Processes by Voice

Improve responsiveness, productivity, and safety across your agency and provide officers with a faster and more accurate way to efficiently create incident reports and deliver mission-critical information using PremierScribe, a powerful police reporting and workflow management system. PremierScribe is comprised of digital dictation, transcription, mobile data/evidence capture, speech recognition, and workflow management tools, which make the job of reporting faster, safer and more complete. With PremierScribe, your agency or department can document and manage reports more efficiently – enabling your team to improve efficiency, boost officer safety, and keep more feet on the street.

Dictation & Transcription Management Whether you are on patrol, in the office, at court, or at the scene of an accident or crime, you need a dictation and reporting solution that is flexible and accommodates your working environment. With PremierScribe, your agency will be able to more effectively document, manage, and archive dictated and recorded audi, reports, and supplemental data – improving documentation processes and efficiency. PremierScribe's dictation and mobile speech productivity solutions allow officers to dictate their work, anywhere and at any time. Support staff receive the dictated jobs instantly, enabling them to transcribe work as quickly as they receive it. PremierScribe enables users to know each job's status, and the system can be configured to identify and remedy bottlenecks in the production process, increasing workflow efficiency at your agency.

Speech Recognition is an optional solution that gives your officers the opportunity to further increase time and cost savings associated with digital dictation. PremierScribe supports both client-side and server-side speech recognition. 'Client-side' speech recognition allows your officers to see and edit the words as they appear on their computer, while they are dictating a job. With a 'server-side' solution, the dictation is sent to a server for recognition before being routed to a transcriptionist or other destination in the flow of work. Both optional methods can be used independently or combined to make document creation more efficient for your agency. With this technology, officers can create reports simply by talking, rather than typing.

Mobile Dictation offers versatility that is essential for law enforcement reporting, including the ability to quickly and accurately record suspect interrogations, witness statements, photographic evidence, and internal correspondence, as well as patrol officer reports. PremierScribe supports mobile reporting applications for iOS® and Android™ devices.

PremierScribe's Telephony Dictation is a powerful dictation option that can be accessed from any touchtone telephone in the world. This system is perfect for officers dictating on the move or away from the station, using either a mobile or fixed-line telephone. In addition, PremierScribe Voice Forms allows officers to respond to telephone voice prompts that gather the specific facts about the investigation or crime they are reporting. This ensures more complete and accurate data is gathered during the dictation process

Integration With Other Data Systems PremierScribe can interface with RMS and other third-party information management systems to improve data integrity and further optimize documentation efficiency – eliminating data duplication and errors and saving time. With a built-in software development kit (SDK), the PremierScribe application is built to be flexible and scalable for every agency's requirements and business goals.

Optimized Dictation Workflow Efficient management of your workflow involves streamlining your document creation process as well as promoting work sharing. The elimination of task repetition as well as streamlining of processes can offer dramatic cost savings for your organization. PremierScribe empowers you to reduce document turnaround time and increase operational efficiency. The reporting available within PremierScribe allows you to proactively identify and correct bottlenecks by analyzing individual and group workloads in real time and to assign transcription jobs accordingly.

Intelligence PremierScribe's workflow capabilities are able to acquire organizational intelligence and use this intelligence to make the most efficient work distribution decisions. The workflow engine has the ability to recognize deviations in the normal workflow (such as transcriptionist availability, document completion timelines exceeded, employee outages, etc.) and automatically take corrective actions by rerouting work and notifying management.

Prioritize Jobs PremierScribe job types have a pre-configured turnaround time that affects the job's position on the screen of the transcriptionist. Lawyers also have the option of adding a high priority flag on dictations needing completion, which overrides the system configured turnaround. PremierScribe's calendar feature also allows lawyers to specify a due by time on each job.

Remote Working PremierScribe has the ability for end users to dictate or transcribe from anywhere and at any time. PremierScribe's client/server communication has been developed with HTTP technology, which allows any client to be used as effectively in a remote location as within the corporate LAN with an Internet connection being the only requirement. While PremierScribe is compatible with thin client technology, like Citrix or Windows Terminal Services, it does not require this third party technology.

Real-Time Monitoring and Reporting PremierScribe maintains a consolidated information store. This allows managers to monitor the status of the entire dictation and transcription process in real-time. Managers know exactly how many jobs are in the system, where those jobs are (which transcriptionists and groups have ownership), and the exact status of jobs. Authors are able to track the status of their individual jobs. Also, historical reports can be produced to assess productivity and efficiency metrics used to identify potential bottlenecks and continually make improvements to the process.

Security It is critically important for law enforcement departments or agencies to protect the confidentiality of sensitive information. PremierScribe makes use of two levels of security: file encryption and HTTPS. There is also a comprehensive set of policy rules within the system that conforms to industry standards such as password retention and re-use, account lock out, and force password change. In addition, PremierScribe provides a password protect feature available for each job and allows authors (officers) to mark jobs as confidential to ensure those jobs can be seen by the author's designated transcriptionist only.

Flexible Licensing Options In order to meet the diverse needs of organizations, both large and small, WahlTek has flexible options for software acquisition. For clients who wish to host and manage the software in their own data center, the PremierScribe software can be acquired through traditional licensing. Alternatively, clients can elect to subscribe to WahlTek's PremierScribe Cloud Services, a cloud-based offering whereby the software and servers are managed by WahlTek – enabling your organization to save on IT resources. Contact us today to discuss which licensing option would best meet your organization's needs.